

# Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

Tariff & Costing-CM Section, Corporate Office,  
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No. 26-07/2011-T&C-CM

Date: 12.10.2012

Circular T&C-CM No. 72/12-13


**Sub: Revision in processing fee on Top-up vouchers-reg.**

Kindly refer to this office order of even No. dated 03.06.2011, 22.05.2012 and orders issued from time to time vide which usage value with prepaid Top-up vouchers under GSM services were issued. Now, keeping in view TRAI's Telecom Tariff (Fifty Third Amendment) Order 2012, (No.5 of 2012) dated 01.10.2012, it has been decided by the Competent Authority to revise the processing fee applicable on Top-up vouchers/C-top-up/Flexi top-up as under:-

**“ a nominal fee, not exceeding ten percent of maximum retail price of top up voucher or three rupees, which ever is less, shall be levied towards administrative cost or expenses for each top up voucher”.**

2. The above tariff will be implemented with effect from 22.10.2012.


3. This may be brought to the notice of all concerned for taking necessary action in this regard.

  
(N. S. Dhami)  
AGM (T&C-CM)  
Ph. 011-23734283

To  
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/E/HR/F, BSNL.
- 3) ED-F/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary update in website and place in news item.
- 6) Sr.GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) Director General P & T Audit, Delhi- 110054.
- 9) OL Section –for Hindi version.
- 10) Guard file.

  
(Subrat Kumar Mohakud)  
Dy. Manager (T&C-CM)